

StatusScope remote monitoring service



Lab manager brief

Increase insight into your lab operations

As demand grows in your lab for more efficient workflows, higher instrument uptime and increased productivity, you need an advanced management tool that enables you to proactively monitor instrument operations anytime, from anywhere.

Greater uptime equals higher productivity

You want maximum instrument uptime to keep your lab running as many assays as possible. Increased uptime means your instruments can be running samples that would otherwise be waiting, costing you throughput, time and expense. StatusScope remote monitoring:

- Proactively notifies you and SCIEIX support of potential instrument problems
- Can reduce the time between issue identification and resolution
- Enables users to view their sample queues and most recent chromatogram remotely, so they know their runs are going smoothly

Run your lab more efficiently

Asset utilization reporting in StatusScope remote monitoring allows you to instantly view instrument usage to better inform your resource allocation decisions. As this information is collected over time, it can be highly useful to support the need for future instrument investment.

Batch Id	Sample Id	Start Time	End Time	Status
7	52	May 20, 2020 12:56:35	May 20, 2020 12:56:36	FAIL
4	51	May 20, 2020 11:14:34	May 20, 2020 11:29:41	ACCU
6	50	May 20, 2020 10:57:44	May 20, 2020 11:12:50	ACCU
2	4	May 20, 2020 10:24:03	May 20, 2020 10:39:09	ACCU
2	3	May 20, 2020 10:24:03	May 20, 2020 10:39:09	ACCU
1	1	May 20, 2020 10:27:14	May 20, 2020 10:22:19	ACCU
10	26	May 16, 2020 08:14:24	May 16, 2020 08:14:26	FAIL
8	25	May 16, 2020 07:34:50	May 16, 2020 08:04:03	ACCU

Sample queue and instrument status are available to you and your team anytime, anywhere. Scientists can check sample runs and managers can assess instrument utilization on any connected device.

What your peers are saying

"The remote access allows me to routinely access the sample queue and monitor any issues with the instrument, even when I am away from the laboratory, saving samples and analyst time."

- Research and development lab, Spain

My Instruments		Add Instrument
	4500 Instrument Model: TRIPLE4500 Serial Number: BJ20301310 Instrument Status: ● Good Contract Expires: 12/31/2020	StatusScope View Cases Submit a New Case
	6500 Instrument Model: QTRAP6500 Serial Number: EG20171822 Instrument Status: ● Good Contract Expires: 12/31/2021	StatusScope View Cases Submit a New Case
	X500B Instrument Model: X500B Serial Number: SIM-0a57993b-b6a6-4d9b-57b5-8ad1a8088116 Instrument Status: ● Ready Contract Expires: 07/31/2021	StatusScope View Cases Submit a New Case

4500

Instrument Model: TRIPLE4500
 Serial Number: BJ20301310
 Instrument Status: ● Good
 Last Connected: 5/29/2020 at 11:46 AM
 Contract Expires: 12/31/2020

Cases	Software	StatusScope	Users
Instrument Utilization	Sample Queue	Last Chromatogram	Alarms & Alerts
Metric: Sample Count		Summarize Data by: By Day	
Start Date: 05/04/2020		End Date: 05/29/2020	

See all your SCIEIX instruments in one view, with immediate access to instrument status, reporting and other operating criteria.

Instrument Utilization	Sample Queue	Last Chromatogram	Alarms & Alerts	Data History
Start Date: 05/04/2020	End Date: 06/04/2020	Value: Actual Pressure Value		
1-200 of 981 entries		Download as CSV		Update Table
Date	Value	Prev 1 2 3 4 5 Next		
May 27, 2020 16:00	6	FOR Lens - Readback		
May 27, 2020 15:00	6	FOR Lens - SetPoint		
May 27, 2020 15:00	6	Gas 1 - Readback		
May 27, 2020 15:00	6	Gas 1 - SetPoint		
May 27, 2020 14:00	6	Gas 1 - State		
May 27, 2020 14:00	6	gas 1 pressure		
May 27, 2020 14:00	6	GAS 1 SetPoint		
May 27, 2020 14:00	6	Gas 2 - Readback		
May 27, 2020 14:00	6	Gas 2 - Set Point		
May 27, 2020 14:00	6	Gas 2 - State		
May 27, 2020 14:00	6	gas 2 pressure		
May 27, 2020 14:00	6	GAS 2 SetPoint		
May 27, 2020 14:00	6	gas controller state		
May 27, 2020 14:00	6	gas curtain pressure		
May 27, 2020 14:00	6	Gas Curtain state		
May 27, 2020 14:00	6	Gas State		
May 27, 2020 14:00	6	Gas1 state		

Dig deeper into the profile of any system to learn how it's being used or to troubleshoot potential problems.

Add StatusScope remote monitoring service to your management toolbox: sciex.com/statusscope

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